



2 Year

Ravenwood is proud to warranty all our all wood spiral stairs against defects in material and workmanship. Our commitment to producing quality products allows us to offer a (2) year warranty limited to the original contractor/consumer purchaser covering only defects in material or workmanship provided all recommendations are followed as noted in the Use & Care Guide (see opposite side). The warranty period shall commence from the date of delivery.

The following items or conditions shall not be considered a defect in material or workmanship and are not covered by this limited warranty.

1. Natural variations in the color, texture, character or grain of the wood.
2. Stairs altered in the field
3. Stairs improperly installed.
4. Variations or unsatisfactory results in gloss level, texture or appearance from field finishing.
5. Damage caused by failure to follow Stair Use & Care Guide or perform normal maintenance.

Should a Ravenwood Stairway fail to conform to this warranty after written notice Ravenwood will at its option within 60 days either repair the defected part or a replacement part(s) in the same condition as originally delivered by Ravenwood. In no event shall Ravenwood be responsible for paying for or performing the work to install or finish a replacement stair, all of which shall be the sole responsibility of the person making the warranty claim.